

Fontaine No-Slack® Non-Genuine Parts Advisory

The purpose of this notice is to alert Fontaine customers of the potential hazards from using non-genuine components, specifically the movable locking jaw and wedge. Recent reports have revealed the sale, use and failure of these components. Failures are occurring as a result of the locking wedge stud falling out (see photo in red) at an early cycle time which affects the proper opening and closing of the mechanism, and could create a dangerous condition. The non-genuine components are easy to identify by the physical characteristics listed below.

The use of any non-genuine components not only creates a potential dangerous condition, it also voids the manufacture's warranty. The seller and end user assume any/all responsibility for warranty, property and bodily damage as a result of using non-genuine parts.

Please call 1-800-874-9780 or visit our website www.fifthwheel.com for more information or questions.



www.fifthwheel.com

Non-genuine parts



- The non-genuine parts come in a white box.
- The non-genuine parts have jaw and wedge studs that are pressed/glued into the forging. A picture of the failed part is shown above.

Genuine Fontaine No-Slack® parts



- Genuine Fontaine parts come in a small brown box with Fontaine part number KIT-RPR-6000L clearly printed on a white label (photo at left).
- Genuine Fontaine parts have the model number forged into the jaw and wedge forging.
- Only Genuine Fontaine parts have "Genuine Fontaine Parts" printed on the box.


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www.fifthwheel.com

FONTAINE

Fontaine Parts Connection[®]

Your Only Source for Genuine Fontaine Fifth Wheel Parts

When you have a better idea you grow a successful business. That's exactly what happened to Fontaine Fifth Wheel when the first No-Slack[®] lock was introduced to the market in 1970. As demand grew for our products the business expanded worldwide.

The keys to our growth are leveraging our superior technology and providing world-class customer support. It must be working. Today, Fontaine Fifth Wheel is recognized as a global leader in the industry and the largest fifth wheel manufacturer in North America.

Fontaine Parts Connection was established to focus on the parts and service side of our business. Our number one goal is to make sure our customers get the parts and service they need... when they need them... where they need them.

As we move forward Fontaine Parts Connection customers will continue to benefit from exciting technologies that make Fontaine very easy to do business with. Our goal is to give our customers a meaningful advantage in the marketplace with up-to-date training, superior parts and unmatched service.



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PARTS CONNECTION

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